



# FAQs

## EARNING POINTS

**Q: Which products earn points?**

A: Lots of Nufarm products earn you Top Croppers points, view the full list here.

**Q: Do my points expire each year?**

A: Your points no longer expire each year. They are now valid for up to three years from when they were earned. You can now save them up for that bigger, better reward.

**Q: When will my points from my purchases be in my account?**

A: If your retailer has provided your purchase data your points should be in your account by the end of the month following purchase. If data is missing please contact us.

## REWARDS

**Q: When am I able to select my reward?**

A: You can now select your reward 24 hours a day, 7 days a week from our online store.

**Q: What are the reward options?**

A: We have thousands of rewards which we update frequently.

**Q: Where are my rewards delivered?**

A: All rewards are now delivered directly to the address you nominate for delivery when you redeem. Rewards will be delivered within 6 weeks from order (depending on stock availability).

## PURCHASE DATA

**Q: Which retailers send purchase data directly to Top Croppers?**

A: All the retailers who have provided purchase data are listed here.

**Q: What if I have a retailer who does not provide purchase data?**

A: Send us copies of your invoices within 12 months of the purchase date. The purchases will be added to your account. Transactions older than 12 months will not have the purchases added to your account.

**Q: Is it okay if I just send photocopies or scanned copies of my invoices?**

A: Yes, copies are fine.

**Q: Is it okay if I send a statement of my purchases from my retailer?**

A: Yes, this is fine as long as the statement is printed on the retailer's letterhead.

**Q: Why do I need to provide copies of my invoices?**

A: We need to verify that Nufarm Qualifying Products have been purchased in the qualifying time period.

**Q: How do I change my Preferred Retailer?**

A: To ensure we capture your purchase data, please notify us via email if you change retailers.

## LANDMARK REWARDS

**Q: Can I participate in both the Top Croppers and Landmark Rewards programs?**

A: Yes. However, Landmark Rewards members only earn points on Top Croppers Qualifying Products purchased at stores other than Landmark.